

HEMATOLOGY EDUCATION RESOURCE GUIDE



Education Resource Guide

The journey for your lab starts here

Welcome to your customer journey. By following the steps in this guide you will become competent and confident operating your Sysmex system. Throughout this guide you will find hyperlinks. Click on a hyperlink to connect to quick how- to videos that step you through how to access Sysmex training and educational resources.



STAGE 1. PRE-INSTALLATION OF YOUR SYSMEX ANALYZER

- Your Sysmex representative will contact you with information on how to access the Customer Resource Center (CRC).
- Password protected access to 'My Resource Center' on the CRC
- The CRC gives you product information for installation, service and support as well as regulatory & compliance information.
- Your education journey is customized for your Sysmex system.

Click below to access your individualized continuum of education:

- [XN-1000R Continuum of Education](#)
- [XN-1000 & XN-2000 Continuum of Education](#)
- [XN-1000 & XN-2000V](#)
- [XN-3000 Continuum of Education](#)
- [XN-3100 Continuum of Education](#)
- [XN-9000 Continuum of Education](#)
- [XN-9100V](#)
- [XN-9100 Continuum of Education](#)
- [XN-9100 RL APP Continuum of Education](#)
- [XN-L Series Continuum of Education](#)
- [Sysmex WAM v5 Continuum of Education](#)
- [BeyondCare Quality Monitor for Hematology](#)
- [Cell Image Analyzer Continuum of Education](#)

Improve lab operations

STAGE 2. POST INSTALL AND PRE-IMPLEMENTATION

Click on the links below to learn how to access the following resources:

[Quick Guides](#)

[Interactive workbooks](#)

[e-Learning](#)

[Virtual Instructor-Led Training \(VILT\)](#)

- The XN-Series™ introduction and XN Technology classes via e-Learning giving you an overview of the XN analyzer and its associated technology
- The “VILT Experience” is an e-Learning course where you will enroll in and attend a VILT analyzer class
- Basic operator training via VILT or e-Learning
- Online interactive workbooks with associated videos covering the full operation of the analyzer found on the CRC or using My Sysmex
- If applicable, a WAM basic operation and administrative training class via VILT and e-Learning
- “My Resource Center” on the CRC



Promote better healthcare

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HOW WILL YOUR
LAB'S TRANSITION
TAKE PLACE?

STAGE 3. ANALYZER IMPLEMENTATION

Click on the links below to learn how to access the following resources:

[Quick Guides](#)

[Interactive workbooks](#)

[e-Learning](#)

[Virtual Instructor-Led Training \(VILT\)](#)

Your Clinical Application Specialist (CAS) will assist you with completing analyzer verification studies, optimizing workflow and reinforcing training topics covered in VILT and e-Learning.

- “My Resource Center” on the CRC with access to online analyzer workbooks, manuals and Quick Guides
- My Sysmex*, your mobile lab assistant giving you access to customized education and training modules

*My Sysmex is not available in all regions. Please ask your local Health System Account Manager for more information.

STAGE 4. POST-IMPLEMENTATION

Train your entire staff. Click on the links above to learn how to access the following resources:

- Basic operator classes via VILT and e-Learning with a follow-up that includes next steps in your education continuum
- A results interpretation (flagging) class delivered live via VILT, or as an e-Learning course
- An Insight™ class delivered via e-Learning
- An advanced clinical parameters class via e-Learning
- Review analyzer online workbooks as needed, found on the CRC or My Sysmex

Enhance patient care

STAGE 5. GO LIVE

Click on the links below to learn how to access the following resources:

[Quick Guides](#)

[Interactive workbooks](#)

[e-Learning](#)

[Virtual Instructor-Led Training \(VILT\)](#)

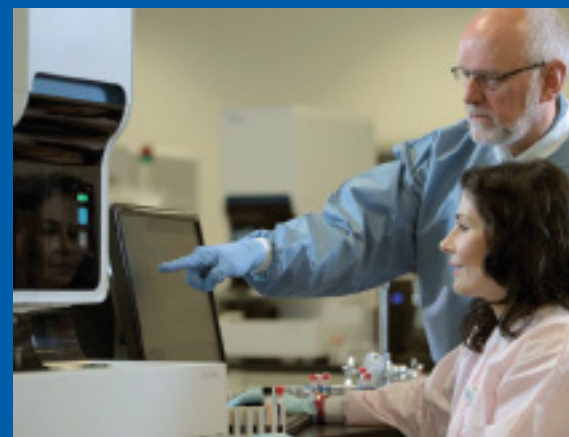
Your lab is provided these resources during analyzer Go-Live.

- Analyzer online workbooks, videos and Quick Guides as needed, found on the CRC or My Sysmex

STAGE 6. POST GO-LIVE AND BEYOND

Your training doesn't end here. You are invited to take advantage of any or all of these resources:

- Interactive Workbooks
- Unlimited basic and administrative operator training for the life of your analyzer via VILT or e-Learning online workbooks, videos, and Quick Guides as needed found on the CRC or My Sysmex
- An XN Advanced Class (by invitation only) conducted at the
- Sysmex Training Center (Contact your Health System Account Manager for more information)
- Ongoing access to the "My Resource Center" on the CRC
- Sysmex Webinar series on the CRC, with continuing education credits available
- Regional Sysmex educational symposia and user group meetings, with continuing education credits available



WHAT CAN YOU
EXPECT IN THE
WAY OF ONGOING
SUPPORT ?

